

## Business Online Pro

# Remote Deposit Capture and Check Scanner Setup Guide

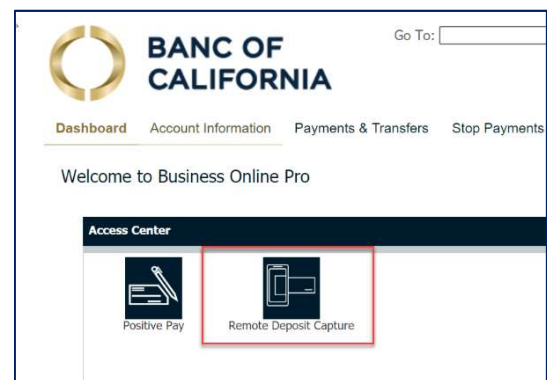
Our Remote Deposit Capture service allows you to deposit checks using your new or existing check scanners. You will need administrative access on your PC to install two software packages: a) Ranger Remote, and b) Banc of California scanner driver software. Learn how to install Ranger Remote and our scanner driver software by following the instructions in this guide.

Note that Remote Deposit Capture works well with the Banc of California Secure Browser, Chrome, Edge and Safari.

### A. Install Ranger Remote:

1. You will need Administrative rights on your computer to install the software.
2. Save your work and close all open programs on your PC.
3. Login to Business Online Pro.

- If you are using the Secure Browser, on the Dashboard, find the Access Center, and the link to Remote Deposit Capture.



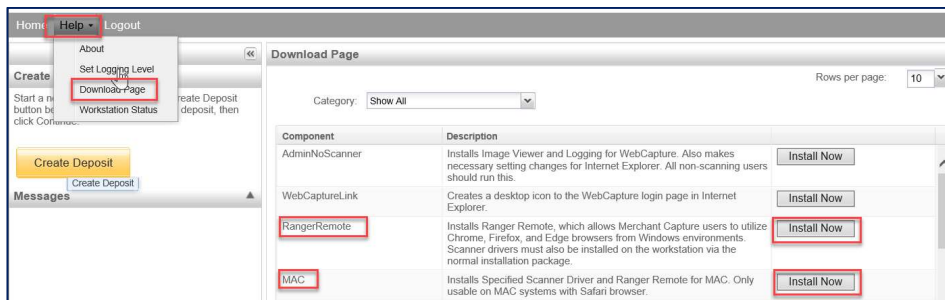
- If you are using a standard browser such as Chrome, Edge, or Safari, select Payments & Transfers, then Remote Deposit Capture.



4. Arrive at the Remote Deposit Capture home page. Select Help, then Download Page.



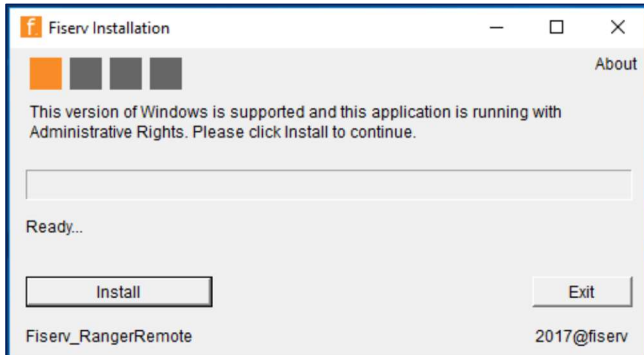
5. Download and install the Ranger Remote Software.
  - At the upper left of the Remote Deposit Page (see screen below), select [Help](#) > [Download Page](#) > and refer to the Component Column
    - i. For Windows, find “RangerRemote” and select [Install Now](#)
    - ii. For Mac, find “MAC” and select [Install Now](#)




6. For Windows, click [Save](#) then [Save As](#) to save the software to your PC (which typically defaults to your Downloads Folder). Open the location where you saved the file, and click [Fiserv\\_SHIP\\_RangerRemoteSC...exe](#) to install it. (The process for Mac is similar.)



- Click [Install](#) to begin installation. When installation is complete, you can exit the installation window.



- If Ranger Remote doesn't start automatically after installation on Windows, go to [Start > All Programs > Silver Bullet Technology > Ranger > the Ranger Remote folder](#), and click the [Ranger Remote](#) program to start it.
  - The following icon will appear in the taskbar at the bottom right: 
  - Right click the icon and select [Start Server](#)

**B. Install Your Scanner Driver** (Remove Old Driver, and Install New Driver):

If you made deposits with your scanner at your prior bank, uninstall the [old scanner driver](#) first. Then install the new Banc of California scanner driver.

1. To start, save your work, and close all open programs. Disconnect the scanner from your PC. You will need to reboot when you have completed this process.
2. Find old driver software: On a Windows PC, go to the Control Panel, Programs and Features. Or copy and paste this path in Windows Explorer: Control Panel\All Control Panel Items\Programs and Features. On a Mac, use the File Finder.
3. Uninstall scanner driver software: Locate your scanner driver e.g. WebScan, right click it, then select Uninstall. You will need Administrator access on your PC.

## 4. Login to Business Online Pro.

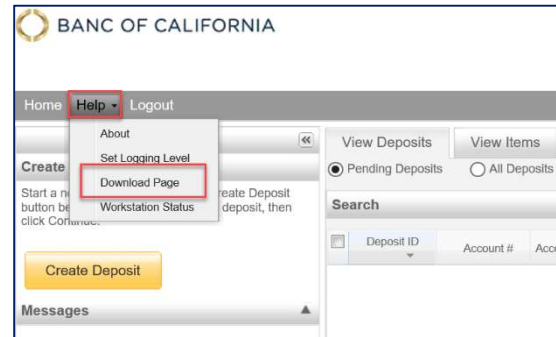
- a. If you are using the Secure Browser, on the Dashboard, find the Access Center, and the link to Remote Deposit Capture.



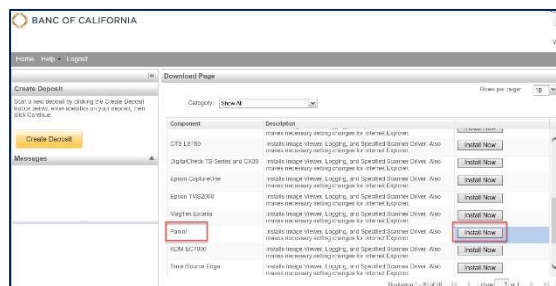
- b. If you are using a standard browser such as Chrome, Edge, or Safari, select Payments & Transfers, then Remote Deposit Capture.



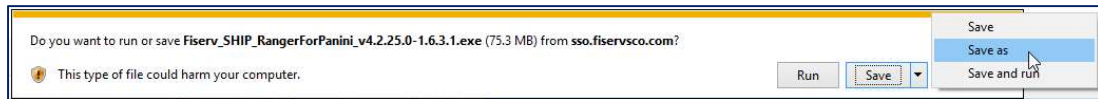
5. Arrive at the Remote Deposit Capture home page. Select Help, then Download Page.



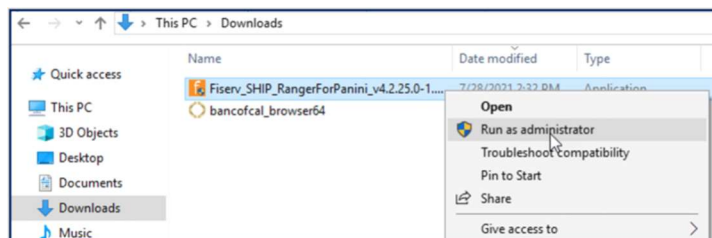
6. Find your equipment type in the component column, and select Install Now (in this example, the component or scanner is Panini).



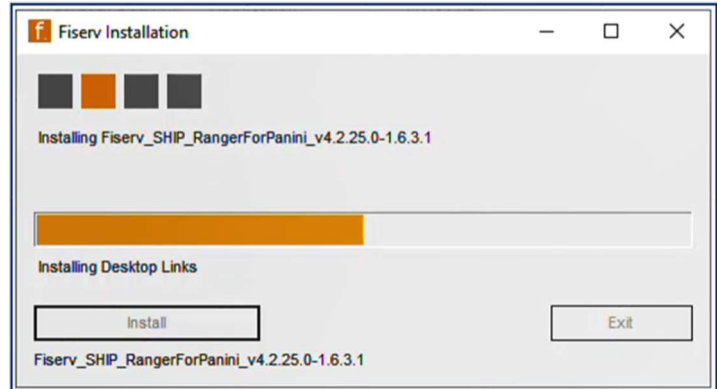
7. Click Save As so you will be able to run as Administrator on your PC.



8. Once the file is downloaded, go to the location where you saved it and right click the file. The title will start with "Fiserv\_SHIP...." Right click the file and select Run as Administrator.



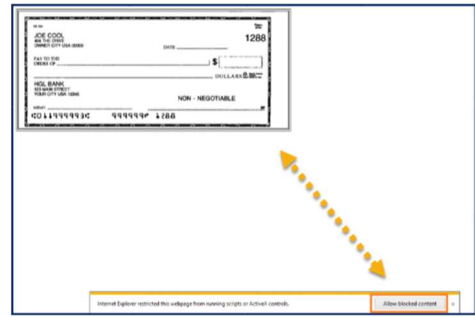
- Follow the prompts to install the software. This may take a long time.



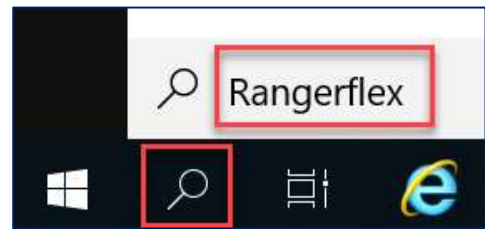
- Select [Allow Blocked Content](#), when prompted, and close the page. A restart prompt will display.

- Restart the PC.

- When the PC has rebooted, plug in the scanner.



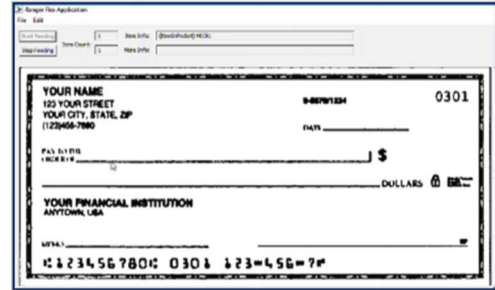
- We recommend you test the scanner with the [RangerFlex](#) application. In Windows, select the magnifying glass, search for [Rangerflex](#) (a test program that loads with your scanner software driver), and open the program. On a Mac, use the Finder.



- This [Silver Bullet](#) screen confirms the connection to the scanner.



15. Click [Start Feeding](#) when ready. If you get a message that the test has failed, check that you have completed all the preceding steps and try again.



16. Once the test is successful, login, open Remote Deposit Capture, and select the yellow [Create Deposit](#) button.



SCANNERS SUPPORTED	
Canon CR-50	Digital Check Professional Elite
Canon CR-80	Digital Check SmartSource Edge
Canon CR-120	Digital Check SmartSource Micro Elite SE*
Canon CR-135I	Digital Check SmartSource Professional
Canon CR-150	Digital Check TS240*
Canon CR-190	Epson Capture One (TM S1000)
Canon CR-L1	Epson TM-S2000
CTS LS100	MagTek Excella
CTS LS150	Panini i:Deal*
Digital Check CX30*	Panini Vision neXt
Digital Check Merchant Elite	Panini VisionX*
Digital Check Micro Elite	

Questions? Call us at 855-351-2262 (BANC) from 8:30 AM to 5:30 PM PT on business days.