

Business Online Pro and Remote Deposit Capture

How to Discontinue Using Internet Explorer by Upgrading to Ranger Remote

Upgrading from Ranger to Ranger Remote for Remote Deposit Capture (RDC) allows you to use Chrome, Firefox, or Edge and the Contemporary View of RDC. Once Ranger Remote is installed, you will discontinue using Internet Explorer (IE) and the RDC classic view will no longer be available.

Steps to Install Remote Ranger:

1. You will need Administrative rights on your computer to install the software.
2. Save your work and close all open programs on your PC.
3. Login to Business Online Pro.

- If you are using the Secure Browser, on the Dashboard, find the Access Center, and the link to Remote Deposit Capture.



- If you are using a standard browser such as Chrome, Edge, or Safari, select Payments & Transfers, then Remote Deposit Capture.

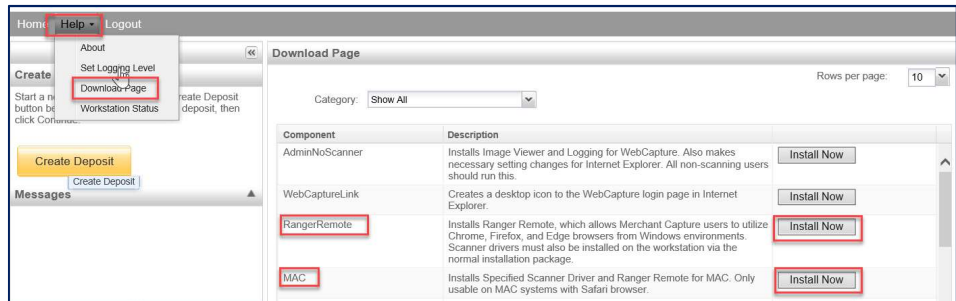


4. Arrive at the Remote Deposit Capture home page. Select Help, then Download Page.



5. Download and install the Ranger Remote Software.

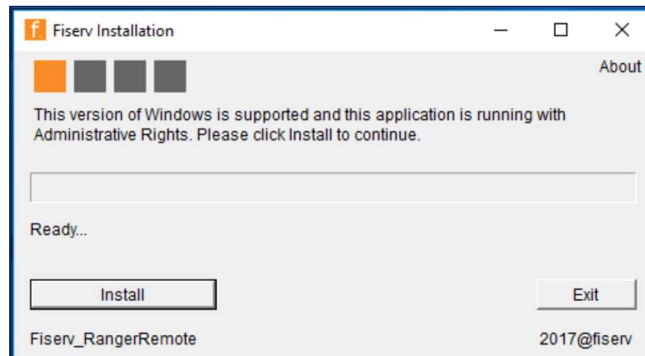
- At the upper left of the Remote Deposit Page (see screen below), select [Help](#) > [Download Page](#) > and refer to the Component Column
 - i. For Windows, find “[RangerRemote](#)” and select [Install Now](#)
 - ii. For Mac, find “[MAC](#)” and select [Install Now](#)




6. For Windows, click [Save](#) then [Save As](#) to save the software to your PC (which typically defaults to your Downloads Folder). Open the location where you saved the file, and click [Fiserv_SHIP_RangerRemoteSC...exe](#) to install it. (The process for Mac is similar.)



7. Click [Install](#) to begin installation. When installation is complete, you can exit the installation window.



8. If Ranger Remote doesn't start automatically after installation on Windows, go to [Start](#) > [All Programs](#) > [Silver Bullet Technology](#) > [Ranger](#) > the [Ranger Remote](#) folder, and click the [Ranger Remote](#) program to start it.

- The following icon will appear in the taskbar at the bottom right: 
- Right click the icon and select [Start Server](#)

Questions? Call us at 855-351-2262 (BANC) from 8:30 AM to 5:30 PM PT on business days.