

THE PREMIER RELATIONSHIP-FOCUSED BUSINESS BANK

Important Information Regarding
Upcoming System Conversion



**BANC OF
CALIFORNIA**

TOGETHER **WE WIN**[®]

2024

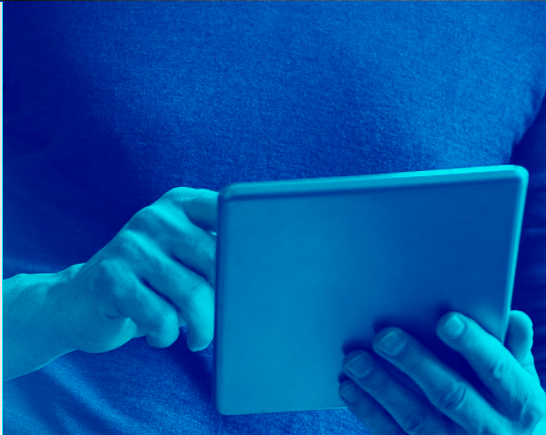


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BANC OF CALIFORNIA

THE BANK THAT GROWS WITH YOU

When we announced the transformational merger between Banc of California, Inc. and PacWest Bancorp in July 2023, we envisioned creating a bank that could do even more for its clients and communities.

We completed the merger on Nov. 30, and since then, we have been working to unify and enhance our banking systems and product offerings so we can provide you with additional capabilities. Both banks have significant experience with successful merger integrations, and deep familiarity with each other, which will support an uninterrupted transition for you.

Our banking systems will merge beginning Friday, July 19, and ending Monday, July 22. We understand that system changes affect you, so we have created this guide to lead you through the transition. In addition to reviewing the materials contained here, please be sure to visit bancocal.com/resources for ongoing updates and the latest details.

We will stay in close communication with you during this process to make the transition as seamless as possible. You may also reach out to your Relationship Manager or our Client Care Center, at 877-770-BANC (2262) with questions, or visit one of our more than 80 branches.

As always, you can look forward to the same relationship banking and high-touch service you have come to expect. You will see many familiar faces — and some new ones — ready to assist in any way. Our goal is always to exceed your expectations by delivering banking solutions that are tailored to your needs.

As the third-largest bank headquartered in California, we are in a unique position to help you and your business grow and succeed. In addition to our already strong banking capabilities, we have added payment processing through our subsidiary, Deepstack Technologies, and we are committing even more resources to enhancing our digital presence and tools.

On behalf of all our team members, thank you for your business. We look forward to a continued successful banking relationship.

TOGETHER WE WIN!

Sincerely,
Your Team at Banc of California



Los Angeles

Brea

Denver

Chicago

Chevy Chase

New York

San Diego

Menlo Park

Austin

Atlanta

Durham

Boston



BANC OF CALIFORNIA

WE ARE THE PREMIER BUSINESS BANC

RELATIONSHIP FOCUSED, OUTCOME DRIVEN

Banc of California has been one of the strongest and most trusted banking partners to businesses since 1941. We are a premier, relationship-focused, full-service business bank that has the resources and expertise to help businesses grow and succeed. After merging with PacWest Bancorp on Nov. 30, 2023, Banc of California became the third-largest bank headquartered in California, with 2,300 team members, approximately \$38.5 billion in assets and more than 80 full-service branches in California, Colorado and North Carolina.

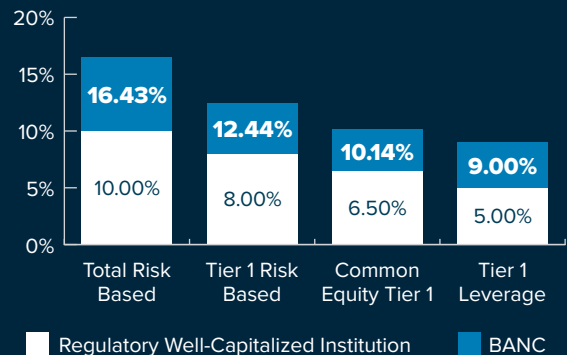
Today, we provide a broad range of banking and treasury management services to small, middle-market and venture-backed businesses. We provide customized and innovative banking and lending solutions, as well as full-stack payment processing solutions through our subsidiary, Deepstack Technologies. Our depth of resources and financial strength allow us to adapt quickly and thoughtfully, delivering the best solutions to help our clients achieve their financial goals.

Banc of California is also committed to our local communities, and in October 2023, we announced a \$4.1 billion, three-year community benefits plan to make a meaningful and positive difference in the communities we serve. We support organizations that provide financial literacy, job training, small business resources, affordable housing and more.

Financially Strong and Well Capitalized

Banc of California, Inc. (NYSE: BANC) is the holding company for Banc of California. The company is a robust and highly liquid institution, with capital ratios that exceed “well-capitalized” regulatory thresholds.

BANC Capital Ratios*



*Capital information for Dec. 31, 2023

LEARN MORE ABOUT US:

For more information about banking with us, visit [bancofcal.com](https://www.bancofcal.com).

For investor information, visit [bancofcal.com/investor](https://www.bancofcal.com/investor).

KBRA Ratings

As of Dec. 7, 2023	Banc of California, Inc.	Banc of California
Outlook/Watch LTR	Stable	Stable
Deposit	N/A	BBB+
Senior Unsecured Debt	BBB	BBB+

BANC Financial Highlights

As of Dec. 31, 2023	
Total Loans	\$25.5 Billion
Total Assets	\$38.5 Billion
Total Deposits	\$30.4 Billion
Total Stockholders' Equity	\$3.4 Billion

Scheduled for July 19-22, 2024

WHAT TO EXPECT FOR THE CONVERSION

EXISTING BANC OF CALIFORNIA CLIENTS

If you opened and/or currently manage your account(s) directly with Banc of California:

- Your account(s) will move to a new banking system, and this may change the process for you to access your account(s) and/or perform certain services.
- You may see changes to the name or type of account(s) as we modify or improve the banking solutions and service capabilities we are able to offer as a combined bank.
- There may be some changes to the terms and conditions of your account(s). Please review all the information contained in this guide, including important account disclosures and agreements.

EXISTING PACIFIC WESTERN BANK CLIENTS

If you opened and/or currently manage your account(s) directly with Pacific Western Bank:

- Your account(s) will not move to a new banking system, but you may see upgrades and enhancements to your banking experience.
- You may see changes to the name or type of account(s) as we modify or improve the banking solutions and service capabilities we are able to offer as a combined bank.
- There may be some changes to the terms and conditions of your account(s). Please review all the information contained in this guide, including important account disclosures and agreements.

YOUR RELATIONSHIP MANAGER, YOUR LOCAL BRANCH AND OUR CLIENT CARE CENTER ARE READY TO ASSIST YOU WITH A SMOOTH TRANSITION AND ANSWER ANY QUESTIONS.

ACCOUNT TRANSITION

Banc of California and Pacific Western Bank are combining their banking systems to give you more capabilities and convenience. Your Relationship Manager and our dedicated Client Care Center are committed to assisting you during this transition.

You may also visit the Merger Resources site at bancofcal.com/resources for ongoing updates and information on the system conversion.

What are the branch office hours during the transition?

All Banc of California branches will close at 1 p.m. PT on Friday, July 19. They will resume normal operating hours on Monday, July 22, at 9 a.m. PT.

Most Pacific Western Bank branches will be open normal hours, 9 a.m. to 4 p.m. PT, on Friday, July 19.

However, the Pacific Western Bank branches listed below will permanently close on the same day, Friday, July 19 at 1 p.m. PT.

Century City branch located at 1880 Century Park East, Suite 110

La Jolla branch located at 7855 Ivanhoe Ave., Suite 100

Pasadena branch located at 300 North Lake Ave., Suite 150

Whittier branch located at 15335 East Whittier Blvd.

Woodland Hills branch located at 21600 Oxnard St., Suite 100

Will the branch hours change after the transition?

Our branch hours will not change after the transition. All branches are open between 9 a.m. and 4 p.m. PT, Monday through Friday.

Beginning July 22, you will have access to our entire branch network for all your banking needs. Visit bancofcal.com/locations on or after July 22 for a list of locations.

What changes will occur to my bank accounts?

We've included a Personal Account and a Business Account section within this document to explain applicable changes to your account(s). Please review this information carefully, and do not hesitate to reach out to your Relationship Manager, visit your local branch or call 877-770-BANC (2262) with any questions.

What if I am unhappy with the new Banc of California account type chosen for me?

Rest assured, we've carefully selected an account type that closely aligns with your current account(s). In the rare event that you're not satisfied with our choice, simply reach out to your Relationship Manager, or visit your local branch to explore other options. Your account can be adjusted after July 22.

Will my bank account number(s) change?

If your account number is changing, you will receive an additional notice explaining the change. If you have not been notified of any changes, your account number(s) will remain the same.

What is Banc of California's routing number?

Starting July 22, the Banc of California routing number will be **122238200**.

Existing Banc of California Clients: Use the routing number above when setting up new direct deposits or automatic debits to/from your account(s) and when wiring funds to your account(s). Any direct deposits, automatic debits, and/or wires to/from your account(s) using the old routing numbers will continue to process normally. No change is necessary.

Existing Pacific Western Bank Clients: There are no changes to the routing number.

Will I be able to use my existing supply of checks?

Yes, you can keep using your Banc of California and/or Pacific Western Bank checks throughout the transition. When the time comes to reorder, simply reach out to us for help with ordering your new Banc of California checks.

Does Banc of California offer overdraft protection for checking accounts?

Yes, we offer an Overdraft Line of Credit for business checking accounts, subject to approval.

We also offer an Overdraft Line of Credit for personal checking accounts, subject to approval. Additionally, we offer Overdraft Protection for personal checking accounts. If you have multiple deposit accounts at Banc of California, you can link these accounts so that if one account is overdrawn, and you have available funds in another eligible account, the funds will be automatically transferred to cover the overdraft.

If you are interested in our overdraft services, please contact your Relationship Manager, visit your local branch or call 877-770-BANC (2262) on or after July 22.

What are the personal banking cutoff times?

Service	Cutoff Time
ATM Deposits	4 p.m. PT
ATM Transfers	4 p.m. PT
Online Account Transfers	6 p.m. PT
Personal Mobile Deposits	6 p.m. PT

How will my direct deposits or automatic debits be affected?

All current direct deposits and automatic debits will continue to be processed without interruption. We will take care of notifying all payment originators, such as government agencies, your employer, payers of dividends, etc., of the change to the bank’s routing number. Some may need your approval to update their records, so we suggest reaching out to all payment originators to confirm if this is necessary. Please let them know that our bank name and routing number have changed to:

Banc of California
 3 MacArthur Place
 Santa Ana, CA 92707
 Routing Number: 122238200

Your bank account number will not change unless you are notified by us.

How is my bank statement (or eStatement) affected?

Existing Banc of California Clients: Due to the change in systems, you will receive a final statement or eStatement for all checking, savings and money market accounts, excluding Certificate of Deposit (CD) accounts, with activity through Friday, July 19, and interest paid (if applicable) through Friday, July 19.

Interest will continue accrue normally on Saturday, July 20, after the system conversion. You will receive a quarterly statement unless there are electronic transfers in a particular month (you will receive a statement for any month during which an electronic transfer occurs). Electronic transfers include account-to-account transfers, ACH debits and credits, and transactions performed with any debit card attached to your account.

Existing Pacific Western Bank Clients: There are no changes to statements and (eStatements).

Does Banc of California charge a monthly service fee on deposit accounts?

View the details on monthly service charges by reviewing the Personal Account and Business Account sections and Schedule of Fees included in this communication. If your business enjoys the benefits of account analysis, please refer to the included information explaining those specific fee details.

Will I be able to access eStatements for statement periods prior to the system conversion?

Existing Banc of California Clients: Once your data is converted, you will have access to up to seven years of your prior online statements and check images through your Banc of California online service. It may take some time for this data conversion, so we recommend that you save or download statements and check images prior to Friday, July 19, at 5 p.m. PT. You may also contact your local branch or call us at 877-770-BANC (2262) for assistance in researching transactions.

Existing Pacific Western Bank Clients: There are no changes to eStatements.

ACCOUNT TRANSITION

Will I continue receiving check images with my paper statement?

If you currently receive check images with your paper statement, you will continue to receive them at no additional charge.

Does Banc of California charge for paper statements for personal accounts? Can I turn off paper statements?

Yes, there is a fee for mailed paper statements; please refer to our Schedule of Fees. We highly recommend signing up for electronic statements so you can easily access and view all your account activity and paid items online. Discover the convenience of eStatements!

Existing Banc of California clients: Must re-enroll for eStatements after July 22 by logging in to Personal Online banking and turning off paper statements. To do this, log in and then select the Documents Delivery Settings. You can now set your statement delivery preferences.

Existing Pacific Western Bank Clients – Personal: There are no changes to paper statements.

Does Banc of California charge for paper statements for business accounts? Can I turn off paper statements?

Yes, there is a fee for paper statements; please refer to our Schedule of Fees.

For your convenience, paper statement settings will not change for business clients. If you would like to initiate a change, you may do so by logging in to your Business Online service and changing your document delivery preferences for each account in the Reports section.

Do you offer Telephone Banking?

Yes, we have an automated telephone banking system available at no charge to our clients. Just have your account number(s) handy and call 877-770-BANC (2262). Choose “Access Your Account Information,” option 1. You will be asked to enter your Personal Identification Number (PIN), which will be the last four digits of your Social Security number. If you would like to change your PIN, which we recommend, select option 5.

ONLINE ACCESS TO MERGER RESOURCES

bancofcal.com/resources



877-770-BANC (2262)

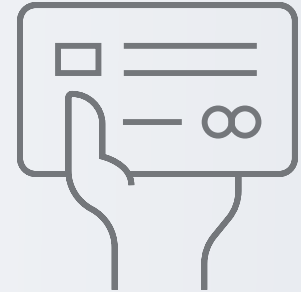
**Monday-Friday:
8 a.m.—5:30 p.m. PT**

**Important Dates
Online Banking Support
Ongoing Updates and Latest Details**

DEBIT CARD & ATMS

Stay informed and up-to-date on the system conversion by frequenting our comprehensive Merger Resources page at bancofcal.com/resources.

It's your go-to source for all the latest information and updates.



How does the transition affect my debit card?

Existing Banc of California Clients: Please continue to use your existing debit card. Your daily card limits will be lowered temporarily to \$500 for ATM and all other debit card transactions while we upgrade our systems between Friday, July 19, at 5 p.m. PT and Monday, July 22, at 7 a.m. PT.

Will my debit card change?

No, all debit cards will continue to work normally. If your limits are changing, the new limits are disclosed in the Electronic Fund Transfer (EFT) Services Agreement.

Existing Pacific Western Bank Clients: There are no changes to your debit card, and you may continue to use it as you normally do.

What about ATM fees for using non-Banc of California ATMs?

There are no ATM fees when you use any Banc of California ATM, including all former Pacific Western Bank ATMs. In addition, Banc of California is part of the Allpoint® Network.*

The Allpoint® Network maintains over 55,000 ATM locations throughout North America and 4,380 ATM locations in California. The Allpoint® Network provides surcharge-free access for Banc of California customers.

You can find a list of all participating ATMs by visiting the Allpoint® Network website, allpointnetwork.com, or downloading the Allpoint® Network app for your smartphone. Other transaction fees may apply. Please refer to the Disclosure & Terms of Personal Products, or other applicable account disclosure, and the Fee Schedule for applicable fees.

* International fees may apply, and other financial institutions or merchants outside of the Allpoint® Network may charge you for use of their ATM or POS terminals.

ONLINE BANKING & BILL PAY

Our online banking services offer an improved digital banking experience. With our high-level functionality designed specifically for your needs, you can manage your accounts with ease and efficiency.



Key dates for all converting Banc of California clients:

- **Thursday, July 18, at 6 p.m. PT:** Business Client ACH Origination will be unavailable
- **Friday, July 19, at 6 a.m. PT:** Online bill pay, eBills, and Zelle® will be unavailable
- **Friday, July 19, at 5 p.m. PT:** Online banking and all other services will be unavailable.
- **Beginning Monday, July 22:** Your new Banc of California online services will be available.

Existing Banc of California Clients – Business

When do I need to start using my new Business Online service?

To help you become familiar with the new system, we recommend you preview your new Banc of California Business Online service between July 8 and July 18. This will ensure that your company and all users are fully prepared to start using the upgraded service on July 22.

We will send an email to you with login instructions prior to the start of the preview period, but here is an overview:

1. Go to **bancofcal.com**, select Online Banking at the upper right, and then select the new “preview” Business Online Login.
2. Enter your updated Business Online credentials:
 - A. **Company ID:** The bank will email this 7-digit number to each user at your company by July 8.

- B. **User ID:** Same as the current User ID. Must be four digits or more.
 - C. **Passcode:** You will be prompted to receive a one-time passcode by phone call or text at the phone number on record for your User ID. Please call us for help if your phone number isn’t displayed.
 - D. **Password:** The bank will email this information to each user at your company by July 8.
3. **Soft Token:** If your company has wire or ACH payments, you will be prompted to download and set up the SecureID RSA Authenticator soft token on your mobile device.

What else should I do during the preview period between July 8 and July 18?

The preview period is your opportunity to learn about your new Business Online service so that you are ready to use it on July 22.

Please ensure that:

1. All company users log in between July 8 at 8 a.m. PT and July 18 at 3 p.m. PT.
2. Administrator and non-administrator access are properly established for all services and payments that your company requires.
3. Administrators review the wire and ACH limits for all non-administrators and make any needed changes.
4. All wire and ACH templates are converted and payees are available, and use this time to make any needed adjustments.
5. You agree to new security procedures when you first log in to the new Business Online service.

6. You do not make any administrative changes in your old system after 5 p.m. PT on June 14 because they will not be converted. You will need to repeat these administrative changes in your new system.
7. You take advantage of the training opportunities we will be offering to help:
 - A. Establish your new business online login by Thursday, July 18, at 3 p.m. PT to avoid expected longer than usual waiting times for phone support on July 22 and the following days.
 - B. Set up your mobile token app if you send wires and ACH.
 - C. Familiarize yourself with how to navigate wires, ACH and user administration.
 - D. Prepare to move file transmissions to the new system.
 - E. Prepare for the RDC transition or training.

What do I need to do starting July 22?

Please review and verify that you have taken the steps suggested for the preview period (above) and then follow the recommended actions below to help ensure a smooth transition.

Alerts and Report Delivery

Schedule all needed transactions. No future-dated or recurring transfers, wires or ACH will convert to the new system.

Bill Pay and eBills

- Payments you set on your old bill pay service with a “deliver by” date of July 25 will continue to process, but they will not be visible on your new bill pay system until July 25. You can easily check on a payment by calling us.
- Your payees will convert to the new system and there is no action required.
- Recurring and future-dated payments with a “deliver by” date on or after July 26 will convert to the new system. Please verify that they are properly established.
- Initially, please allow up to five (5) days for your payments to be delivered on your new bill pay system.
- eBills and their payment settings will not convert to the new system. Please be sure to set up any needed eBills and payment settings to ensure your payments are made on time.
Note: It may take up to one month for your eBiller to transition to your eBill. You may need to make alternative payment arrangements in the interim.

Financial Management Software

Be sure to reset all your data downloads to your Quicken, QuickBooks, QuickBooks.com, and similar online and accounting services.

Payment Files

Set up and map any custom payment files to the new system. File layouts will not transfer to the new system.

Positive Pay

Ensure your check issuance file uploads to the new location.

Remote Deposit Capture

Download and install a new driver for your check scanner. We will send you information and offer a dedicated training session on or after July 22.

Transfers, Wires, ACH

Schedule all needed transactions. Future-dated or recurring transfers, wires and ACH will not convert to the new system.

Changes to Security Procedures

IMPORTANT: The security procedures applicable to existing Banc of California clients will be changing upon conversion. A token or other security measure is no longer required to approve administrative changes or the entry of wire or ACH payments. A token or other security measure continues to be required to approve wire and ACH payments. You will be asked to agree to the new security procedures when you first log in to the new Business Online service.

We will provide guides with further details to assist you.

Will I have access to online statements and check images?

Business client online statement settings will remain unchanged. It will take a few weeks for your online statements and check images to be available online after July 22. Please download any statements or check images from your old online banking system that you will need in the interim by July 19 at 5 p.m. PT. You may contact us if you need access to these during the interim period.

Will my account transaction data be converted?

Yes, 90 days of account transaction data will be available on July 22. By the end of the following week, you will have access to two years of transaction history.

ONLINE BANKING & BILL PAY

Existing Banc of California Clients – Business

Will the details of my wire, ACH and transfer history data be converted?

Your statement account history data will be converted. Your detailed payment transaction data, which includes information such as which user authorized the transaction and other payee details, will not be converted to your new online banking system. You can download this data from within your old online banking service before July 19 at 5 p.m. PT. Please contact us if you need assistance.

Does new Business Online banking offer security passcodes and tokens?

Yes. Clients will be converted to new security procedures that include login with a passcode and approval of wires and ACH with a token; some clients will also be required to use a token at login. Please be sure you have a current phone number on record to receive your passcode via text or voice call. Clients who require a token at login will continue to have a token at login.

Are security procedures changing with my new Business Online service?

IMPORTANT: The security procedures applicable to existing Banc of California clients will be changing upon conversion. A token or other security measure is no longer required to approve administrative changes or the entry of wire or ACH payments. You will be asked to agree to the new security procedures when you first log in to the new Business Online service. A token or other security measure continues to be required to approve wire and ACH payments. We are happy to discuss security options with you or answer any questions.

For Business Online, will my old token and secure browser work?

No, you may delete them. You will be prompted to set up a new mobile token app. The secure browser is no longer offered.

Will all my accounts be available?

You will have access to all the deposit and loan accounts as before except for SBA loans, which will no longer be available online. Loan and CD balances will not be available until July 23.

How do I set up my new Business Online token?

If you need a token, Business Online will prompt you to set up a new mobile token app. You will be prompted to visit the Apple App Store or Google Play on your mobile device, search for, and install the RSA SecurID Authenticator token app. Then, follow the easy prompts in both the app and Business Online to complete the setup process. For further assistance, additional documentation is available online.

Existing Banc of California Clients – Personal

When can I access my Personal Online service?

You will be able to sign in to your new Banc of California Personal Online banking on Monday, July 22:

1. Go to **bancofcal.com**, select Online Banking located at the upper right, and then select Personal Online Login.
2. Enter your Personal Online credentials:
 - A. Username – Use your existing, case-sensitive User ID.
 - **Important:** If your User ID contains any of these symbols, please call us by Friday, July 12, to change your User ID: ~, <, >, & or [space].
 - B. Follow the prompts to receive a passcode via your phone or mobile number on record.
 - C. Enter your temporary password. We will email you your temporary password details by the morning of July 22.
 - Or select Forgot Password and provide your email and an account number on record in online banking to receive a new temporary password.

What should I do after I log in to my Personal Online service?

It's important to take a few additional steps to reestablish your online banking service once you are logged in to the new system:

Alerts

Set up your account alerts. They will not transfer to your new online service.

Bill Pay and eBills

- Payments you set on your old bill pay service with a “deliver by” date of July 25 will continue to process, but they will not be visible on your new bill pay system until July 25. You can easily check on a payment by calling us.
- Your payees will convert to the new system, and there is no action required.
- Recurring and future-dated payments with a “deliver by” date on or after July 26 will convert to the new system. Please verify that they are properly established.

ONLINE BANKING & BILL PAY

Existing Banc of California Clients – Personal

- Initially, please allow up to five (5) days for your payments to be delivered on your new bill pay system.
- eBills and their payment settings will not convert to the new system. Please be sure to set up any needed eBills and payment settings to ensure your payments are made on time. Note: It may take up to one month for your eBiller to transition your eBill. You may need to make alternative payment arrangements in the interim.

Financial Management Software

Be sure to reset all your data downloads to your Quicken, QuickBooks, QuickBooks.com, and similar online and accounting services.

Statements

To receive statements online, you must turn off mailed statements in your new Personal Online banking service.

Transfers

Schedule all needed account transfers. Future-dated and recurring transfers will not convert to the new system.

Zelle®

It is necessary to enroll or re-enroll to send or receive money with Zelle® on your new online banking service. Any previous payees and future-dated or recurring payments will not convert to the new system.

Will my transaction data be converted?

Yes, 90 days of transaction data will be available on July 22. By the end of the following week, you will have access to two years of transaction history.

Will I have access to online statements and check images?

You will need to log in to Personal Online and re-enroll in online statements. It will take a few weeks for your online statements and check images to be available online after July 22. Please download any statements or check images from your old online banking system that you will need in the interim by July 19 at 5 p.m. PT. You may contact us if you need access to these during the transition period.

Existing Banc of California Clients – Personal

Can I download account data into my financial management software after the transition?

Yes. Log in to your new online banking service first. Then download the data files you need or reestablish your automatic data downloads from within your financial management software or website. We will provide you with documents to assist you with changing your download setup to the new data connection you need, or you can call us for assistance.

Will my online bill pay information be transitioned?

Yes, any payments scheduled to be sent Monday, July 22, and after will be transitioned to your new bill pay system. Payments scheduled to be sent by Friday, July 19 (which will be delivered by Thursday, July 25), will be processed by your old bill pay system. Please review your payees and scheduled bill payments beginning on July 22, but don't reschedule payments already sent by your old bill pay system; call if you have questions about a payment. Initially, please allow up to five days for your payments to be delivered. Expedited payments are discontinued.

Will my eBills be transitioned?

Your eBills will not convert to the new system, but you will be able to set up new eBills starting Monday, July 22.

Will I have access to my prior bill payment and eBill history?

Historical bill pay transaction details will be transitioned after July 25. Save or print a copy of the history you wish to retain for your records by Thursday, July 18.

ONLINE BANKING & BILL PAY

Existing Pacific Western Bank Clients

Your rebranded online banking services will continue to offer a high-level digital banking experience with the functionality you'll need to manage your accounts effectively and efficiently.

When can I access my personal accounts online?

You will be able to sign in to your newly rebranded Banc of California Personal Online banking account at 7 a.m. PT on Monday, July 22:

1. Go to bancofcal.com, select Online Banking located at the upper right, and then select Personal Online Login.
2. Enter the same Personal Online User ID and password.

To log in to your new Business Online service:



1. At bancofcal.com, select Online Banking at the upper right, then select the new Business Online Login.
2. You will log in using the same credentials as before, including the same Company ID, User ID, password, etc.

Guides are available to assist you.

What should I do after I log in?

Experience the new look of Banc of California's online banking platform now! For added convenience, personal clients can enroll in Zelle® online. Rest assured, your service will retain all the features and navigation from the April upgrade.

Can I download account data into my financial management software after the transition?

Yes. Log in to your newly rebranded online banking service first. Then download the data files you need or reestablish your automatic data downloads from within your financial management software or website. We will provide you with documents to assist you with changing your download setup to the new Banc of California data connection you need, or you can call us for assistance.

When can I start using my Banc of California-branded Business Online service?

Your newly rebranded Banc of California service will become operational starting July 22 at 7 a.m. PT.



24/7

AUTOMATED TELEPHONE BANKING

Special Client Care Center Hours for Transition Week

Business Online Banking Support and
Treasury Management Services:

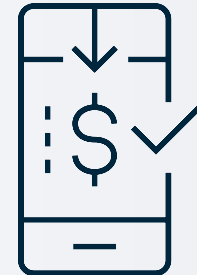
855-351-BANC (2262)

Monday–Friday:
8 a.m. – 6 p.m. PT

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MOBILE BANKING

Mobile banking offers most of the features of Online Banking, plus Mobile Check Deposit.



Important information for existing Banc of California clients:

The Personal and Business Mobile Banking apps will be unavailable beginning Friday, July 19, at 5 p.m. PT. The cutoff time for mobile deposits that day will be 11 a.m. PT. Your new Banc of California Mobile Banking app and services will be available beginning the morning of Monday, July 22.

What's changing?

Get ready for a seamless mobile banking experience with our new app launching on July 22. Enjoy enhanced navigation features and a user-friendly design when you download the new app from your iPhone or Android online store. Feel free to delete your old app to make way for the upgrade. Your banking just got easier and better.

Existing Banc of California Clients – Business

Does the new system offer Business Mobile Banking with Mobile Check Deposit?

Yes. Banc of California provides a comprehensive suite of mobile banking services for business deposit accounts. With our Mobile Banking app, you can conveniently check your balance, view account history, transfer funds, pay bills, receive alerts, and conduct wire transfers and ACH transactions using templates. You can also easily approve wire and ACH transactions on the go.

Our Business Mobile Check Deposit feature allows you to deposit checks quickly and securely from anywhere.

How do I get my new Business Mobile Banking?

It's easy. Log in to Banc of California's Business Online on or after Monday, July 22. Then download the new app from your iPhone or Android mobile phone store. You will be able to log in with the same credentials that you set up for Business Online banking.

Existing Banc of California Clients – Personal

Does the new system offer Personal Mobile Banking with Mobile Check Deposit?

Yes. Your upgraded Banc of California personal mobile banking still includes Mobile Banking and Mobile Check Deposit features. You can easily check balances, view account history, transfer funds, pay bills, set up alerts and more with ease.

Will Bill Pay, eBills and Zelle® be transitioned?

Our goal is to make this as easy as possible for you. Simply re-enroll in Zelle® on or after July 22, and you will continue to enjoy all of its convenience and benefits.

Please read the Frequently Asked Questions – Online Banking and Bill Pay included in this document for details on any changes to Bill Pay and eBills.

How do I get my new Personal Mobile Banking service?

First, log in to Personal Online banking on or after Monday, July 22. Then, download the new app from your iPhone or Android online store. You will be able to log in with the same username and password that you set up for Personal Online banking.

MOBILE BANKING

Existing Pacific Western Bank Clients

What's changing?

Your app is getting a fresh new look as Banc of California. Be sure to update your mobile app on July 22 if it doesn't automatically update. Log in with the same credentials you have been using.

Does Personal Mobile Banking still offer Mobile Check Deposit?

Yes. Your newly branded Banc of California mobile banking app continues to offer both Mobile Banking and Mobile Check Deposit. You can perform balance inquiries, view account history, make account transfers, pay bills, receive alerts and much more. Plus, you can now enroll to send and receive money with Zelle®.

Does Business Mobile Banking still offer Mobile Check Deposit?

Your updated Banc of California app still provides convenient features like Mobile Banking and Mobile Check Deposit. With just a few taps, you can check your balance, view account history, transfer funds, pay bills, receive alerts, and even send wire transfers and ACH transactions using templates. Plus, you have the power to approve wire and ACH transactions right from your phone. And don't forget about Business Mobile Check Deposit – deposit checks anytime, anywhere. Banking has never been easier!

CERTIFICATES OF DEPOSIT & FDIC INSURANCE

Will my Certificate of Deposit continue to earn the same interest rate?

Yes. Your CD will earn its current rate until maturity and continue with the same interest disposition as you have now.

How does the merger affect my FDIC insurance coverage?

There is no impact to your deposit insurance coverage if you have funds at only one of the two merged banks. Your deposits continue to be insured by the FDIC, up to the standard limit of \$250,000 per depositor for each ownership category.

If you hold deposits at both banks, eligible deposits from each bank were separately insured by the FDIC for a grace period of at least six months after the bank merger on November 30, 2023. The grace period concluded on May 30, 2024, depending on the maturity date, term, renewal and any changes to the balance at renewal.

If you have questions about FDIC Insurance coverage, please contact us at 877-770-BANC (2262), connect with your Relationship Manager, or visit your nearest branch.

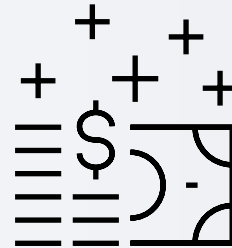
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TREASURY MANAGEMENT SERVICES & WIRE TRANSFERS

Below, you will find initial information about transitioning your Treasury Management Services.

Additional information will be forthcoming on the enrollment and transition processes. For the latest information, visit the Merger Resources page at bancocal.com/resources. Reach out to your Relationship Manager with any questions.



STANDARD SERVICE CUTOFF TIMES Monday – Friday (Excluding federal holidays)

Service	Cutoff Time
ATM Deposits	4 p.m. PT
ATM Transfers	4 p.m. PT
Online Account Transfers	6 p.m. PT
Standard ACH	6 p.m. PT
Same-Day ACH	11 a.m. PT
Outgoing Domestic Branch Wire	1 p.m. PT
Outgoing Domestic Online Wire	3 p.m. PT
Outgoing International Wire	1:30 p.m. PT
Incoming Wire	4 p.m. PT
Remote Deposit Capture	5 p.m. PT
Business Mobile Deposit	5 p.m. PT
Check Positive Pay Issues	10 p.m. PT (prior day)
Check Positive Pay Decisions	1 p.m. PT
ACH Positive Pay Decisions	3 p.m. PT

Existing Banc of California Clients

Will I need to complete new forms to transition my treasury management and wire services?

In some cases, you need to complete new forms and agreements. Please watch for updates on the required paperwork via email. Your Relationship Manager will guide you through a seamless service transition.

Will I need a new scanner or need to make changes to the way I use my Remote Deposit Capture service?

You will not need to obtain a new scanner or scanner accessory unless we contact you. In all cases, you will need to remove your current Remote Deposit Capture software and download new software to use the service on or after July 22. We will provide training guides to assist you.

Important Note: Do not download the new Remote Deposit Capture software until after July 19.

Does new Business Online banking offer security passcodes and tokens?

Yes. Clients will be converted to new security procedures that include login with a passcode and approval of wires and ACH with a token; some clients will also be required to use a token at login. Please be sure you have a current phone number on record to receive your passcode via text or voice call. Clients who currently require a token at login will continue to have a token at login.

Are security procedures changing with my new Business Online service?

IMPORTANT: The security procedures applicable to existing Banc of California clients will be changing. A token or other security measure is no longer required to approve administrative changes or the entry of wire or ACH payments. You will be asked to agree to the new security procedures when you first log in to the new Business Online service. A token or other security measure continues to be required to approve wire and ACH payments. We are happy to discuss security options with you or answer any questions.

TREASURY MANAGEMENT SERVICES & WIRE TRANSFERS

Existing Banc of California Clients

Will I use the old Banc of California secure browser or the Banc of California token app?

After July 19, uninstall the secure browser and mobile token applications from your device, as they will not work with the new online service.

During the preview period from July 8 to July 18, your online service will prompt you to download and install the SecureID RSA Authenticator soft token on your mobile device as needed.

Will my limits, permissions and entitlements carry over to the new system?

Your existing users, limits and permissions will be translated to the new online system. The administrative controls, limits and permissions operate differently on the new system, so you will need to review them in detail as you may want to make adjustments. For example, if any user at your company required dual approval for wires, all users at your company will require dual approvals.

Will I have to rebuild my templates for ACH and wire transfers?

To better serve you, we will transition your templates and provide access to your payees. We encourage you to review your templates during the preview period to ensure they are correct.

What changes will I need to make?

Please reestablish any recurring or future-dated ACH or wire transactions on the new system. User entitlement changes made before June 14 will be transferred to the new Business Online platform. Starting July 22, remember to make any subsequent changes in Business Online.

Administrators should review the wire and ACH transfer limits we have translated to the new system for all users.

Are there any updates to my lockbox service?

Good news! Your lockbox service address and location for sending payments will remain unchanged, and the service and processing of payments will be uninterrupted.

Are there any updates to my Secure File Transfer (SFTP) service?

One of our representatives will contact you to reestablish connection settings in the new system if you are currently sending or receiving any files via SFTP from Banc of California, as these connection settings will not be transferred to the new system.

Are there any updates to my positive pay service?

Yes. If you are currently using a check-issued file for positive pay, you will need to re-map your file to the new system. Your outstanding checks and ACH filters as of July 19 will be automatically transferred.

Will my Earnings Credit Rate (ECR) or Account Analysis fees change? Are there any other updates to Account Analysis?

Your ECR will remain the same after the system conversion. For June activity, your billing account will be charged, if applicable, on July 15. For future billing cycles, your billing account will be charged on the 15th of each month.

How do I initiate wire transfers after the transition?

When you are ready to start wire transfers, you can do it via a branch or Business Online. For incoming wires, use Banc of California's new routing number: **122238200**. Your account numbers stay the same unless you are notified.

Existing Pacific Western Bank Clients

Will I need to complete new forms to transition my treasury management and wire services?

Your previously signed forms and agreements will continue to apply.

Will I need a new scanner, or will I need to make changes to the way I use my Remote Deposit Capture service?

You may continue to use the service the same as you do today.

Will I have to rebuild my templates for ACH and wire transfers?

Keep your templates and easily access your transaction history.

Be sure to review the important account information, disclosures and agreements included in this mailing.

Please contact your Relationship Manager, visit your local branch or call our Client Care Center at: 877-770-BANC (2262) with questions.

IMPORTANT DATES & INFORMATION

The integration of the banking systems used by Banc of California and Pacific Western Bank will begin **Friday, July 19, at 5 p.m. PT** and end the morning of **Monday, July 22**. We are committed to working with you every step of the way to ensure a smooth transition.



You may always find the most recent updates and information on our Merger Resources site: bancofcal.com/resources

Please carefully review this information, along with the included Frequently Asked Questions, to help you prepare for a seamless banking experience.

We will also send specific communications to you through email as we approach the conversion weekend.

Existing Banc of California Clients – Business

JULY 8 – JULY 18: THE PREVIEW PERIOD FOR YOUR NEW BUSINESS ONLINE SERVICE IS AVAILABLE

STARTING NOW

- Review the Business Account information included in this document.

PREVIEW AND SET UP BUSINESS ONLINE JULY 8 – JULY 18.

Refer to the Frequently Asked Questions – Online Banking and Wires for full details on how to make the most of the preview period.

- Watch for communications regarding the Business Online preview period.
 - All of your users will be invited to preview your new Business Online service on July 8.
 - You will receive a new Company ID, password information and a link to log in to the new online service. Your User ID will not change.
- Token and passcode security: Clients will be converted to new security procedures that include login with a passcode and will approve wires or ACH with a token. Please be sure you have a current phone number on record to receive your passcode via text or voice call. Clients who require a token at login will continue to have a token at login.
- Security procedure change: **IMPORTANT:** The security procedures applicable to existing Banc of California clients will be changing upon conversion. A token or other security measure is no longer required to approve administrative

changes or the entry of wire or ACH payments. A token or other security measure continues to be required to approve wire and ACH payments. You will be asked to agree to the new security procedures when you first log in to the new Business Online service. We are happy to discuss security options with you and answer any questions.

- Log in to your new online service.
 - Please refer to Frequently Asked Questions – Online Banking and Wires for complete details, including information on how to set up your new mobile token app.
- Save or print copies of the online account statements and check images that you wish to retain for your records from your current business online banking service. These will be converted to the new system but will not be available for several weeks. Please contact us if you need assistance accessing statements and check images.
- For financial management software users, download your transactions prior to July 19.
- Your Bill Pay and eBill services will be unavailable beginning Friday, July 19, at 6 a.m. PT. For easy access, you should save or print a copy of all your scheduled and recurring payments on Thursday, July 18.

IMPORTANT DATES & INFORMATION

Existing Banc of California Clients – Business

- Save or print a copy of your previously enabled online alerts and account transfer settings that you will want to set up after July 22. Your online alerts and future account transfers will not be transitioned to the new online service.
- Save or print a copy of your business online non-administrator users' wire and ACH approval capabilities and limits. Users' entitlements will generally be transferred to the new online service. The preview period will allow administrative users to verify user entitlements and make any needed changes.
- Do not schedule any ACH transfers after July 18 and cancel all future-dated or recurring ACH transfers.
 - You will not have access to ACH on July 19. Access to ACH transfers will resume through the new business online banking service on Monday, July 22.
- Do not schedule any wire transfers after July 19, and cancel all recurring or future-dated wires. Wire transfers will be available in your new business online banking service on Monday, July 22. Please refer to Frequently Asked Questions – Online Banking and Wires included in this communication for full details.
- Clients who send payment files or receive files via SFTP will be contacted for training purposes.
- Continue using your existing Remote Deposit scanner and software. Do not update your scanner driver until after 5 p.m. PT on July 19. See additional information below.

JULY 18-19: TRANSITION OF YOUR ACCOUNTS AND SERVICES WILL BEGIN

- ACH will become unavailable on July 18 at 6 p.m. PT.
- Bill Pay and eBills will become unavailable starting July 19 at 6 a.m. PT.
- Access to Online and Mobile Banking will become unavailable July 19 at 5 p.m. PT.
- Banc of California branches will close July 19 at 1 p.m. PT in preparation for the transition.

July 22: AFTER THE SYSTEM TRANSITION

BRANCH LOCATIONS

- You will have access to our full network of branches. A complete Banc of California branch listing will be available at [bancofcal.com/locations](https://www.bancofcal.com/locations) on July 22.

ONLINE BANKING SERVICES

- The all-new Business Online and Mobile Banking services will be available beginning the morning of Monday, July 22.
- If you didn't log in to your new Banc of California Business Online Banking service during the preview period, log in at [bancofcal.com](https://www.bancofcal.com).
 - Use the email from us with your new Company ID, your password information and a link to log in to your new online service.
 - » Users will continue to use their existing User IDs.
 - » Be sure to log in to the desktop Business Online site before logging in to the new mobile app.
 - Set up your online alerts, report delivery, account transfers, and non-administrator wire and ACH user approval limits, if applicable.
 - For business clients who send wires or ACH transfers, if you didn't set up your token during the preview period, you will be prompted to download the RSA SecurID Mobile Token app, which is available in the Apple App Store or in Google Play.
- Bill payments and eBills:
 - Payments you set on your old bill pay service with a "deliver by" date of July 25 will continue to process, but they will not be visible on your new bill pay system until July 25. You can easily check on a payment by calling us.
 - Your payees will convert to the new system.
 - Recurring and future-dated payments with a "deliver by" date on or after July 26 will convert to the new system. Please verify that they are properly established.
 - Initially, please allow up to five days for your payments to be delivered on your new bill pay system.
 - eBills and their payment settings will not convert to the new system. Please be sure to set up any needed eBills and payment settings to ensure your payments are made on time. Note: It may take up to one month for your eBiller to transition your eBill. You may need to make alternative payment arrangements.
- Set up your financial management software with your new online service. We will provide guides online to assist you.
- Verify your wire transfer and ACH payee information and templates. Schedule the transactions you need for your new Banc of California Business Online service.
- You will be asked to agree to the new security procedures when you first log in to the new Business Online service.
- Set up and map any custom payment files to the new system. File layouts are not transferred to your new online service.
- Uninstall your old Banc of California Secure Browser from your PC.
- Link to your lockbox, FX services and remote deposit from links within Business Online.

IMPORTANT DATES & INFORMATION

- If you are currently using a check-issued file for Positive Pay, you will need to re-map your file to the new system. Any checks outstanding on July 19 will be transferred to the new system.
 - Your ACH filters will also be carried over to the new system.
- For account analysis, your billing account will be charged, if applicable, on July 15. In future months, your billing account will be charged on the 15th of each month.

MOBILE BANKING SERVICES

- Make sure you have first successfully logged in to your new Business Online service through **bancofcal.com**.
- On or after July 22, download the new Business Mobile app from your Apple or Android mobile store by searching for “Banc of California” or “Banc of California Business.”
 - Log in with the same credentials you set up for your new Business Online service.
- Within your new Business Online service, clients who use tokens will be prompted to download and set up the RSA SecureID Authenticator as their new mobile app token.
- Uninstall your old Banc of California Business mobile banking and token apps.

Existing Banc of California Clients – Personal

STARTING NOW

- Become familiar with your new Banc of California accounts by reviewing the Personal Accounts information included in this document.
- Continue to use your Banc of California debit card.
- For financial management software users, download your transactions prior to the transition.
- Your Bill Pay, eBills and Zelle® services will become unavailable starting July 19 at 6 a.m. PT.
- Your Zelle® service and eBills will not be transitioned. You will be able to set them up in your new online service.
- Save or print a copy of your online alerts and the account transfer settings you will want to set up after the transition. Your online alerts and future account transfers will not be transitioned to your new Banc of California online service.

BRANCH LOCATIONS

- You will have access to our full network of branches. A complete Banc of California branch listing will be available at **bancofcal.com/locations** on July 22.

ONLINE BANKING SERVICES

- Your new Banc of California Personal Online and Mobile services will be available beginning the morning of Monday, July 22, at **bancofcal.com**.
- Log in for the first time to your new Banc of California Personal Online service at **bancofcal.com**.
 - Use your existing User ID and the temporary password you received via email.
 - » If you are unable to use the temporary password, use the Forgot Password link and provide the additional account details requested at login.
- Schedule any transfers you need. Future dated transfers are not converted.
- Set up your statement delivery preferences and online alerts, and review your account transfers. Your statement delivery preferences and account alerts will NOT be converted over to the new Personal Online banking system.
 - **Note:** Mailed paper statements will incur a fee; please refer to the Schedule of Fees. To avoid being charged, please enroll in online statements and notices for the new service.
- Re-enroll in Zelle®.
 - **Important note:** To receive or send Zelle® payments, you MUST re-enroll in Zelle® with the new Personal Online banking.
- Bill payments and eBills:
 - Payments you set on your old bill pay service with a “deliver by” date of July 25 will continue to process, but they will not be visible on your new bill pay system until July 25. You can easily check on a payment by calling us.
 - Your payees will convert to the new system and there is no action required.
 - Recurring and future-dated payments with a “deliver by” date on or after July 26 will convert to the new system. Please verify that they are properly established.
 - Initially, please allow up to five days for your payments to be delivered on your new bill pay system.
 - eBills and their payment settings will not convert to the new system. Please be sure to set up any needed eBills and payment settings to ensure your payments are made on time. **Note:** It may take up to one month for your eBiller to transition to your eBill. You may need to make alternative payment.
 - Expedited bill payments are not offered in your new bill pay system.
- Set up your financial management software after you have completed your first-time login. Use your User ID and newly created password. We will provide guides online to assist you.

MOBILE BANKING SERVICES

- After you have successfully signed in to your Online Banking services and updated your password, download your new Personal Mobile Banking app from the Apple App Store or Google Play.
 - You will log in with the same User ID and the new password you set up in online banking.

IMPORTANT DATES & INFORMATION

Existing Pacific Western Bank Clients – Business

STARTING NOW

- Become familiar with the Business Accounts sections included in this document.

JULY 19 – TRANSITION OF YOUR ACCOUNTS AND SERVICES WILL BEGIN

- Pacific Western Bank branches will remain open during normal business hours, except for the following locations, which will close permanently at 1 p.m. PT:
 - Century City branch located at 1880 Century Park East, Suite 110
 - La Jolla branch located at 7855 Ivanhoe Ave., Suite 100
 - Pasadena branch located at 300 North Lake Ave., Suite 150
 - Whittier branch located at 15335 East Whittier Blvd.
 - Woodland Hills branch located at 21600 Oxnard St., Suite 100
- Continue to use your existing debit card.
- Access to Online and Mobile Banking will be unavailable by the end of the day.

JULY 22 – AFTER THE SYSTEM TRANSITION

BRANCH LOCATIONS

- You will have access to our full network of branches. A complete Banc of California branch listing will be available at bancofcal.com/locations on July 22.

ONLINE AND MOBILE BANKING SERVICES

- Your newly rebranded Banc of California Business Online service and mobile services will be available the morning of July 22.
- Log in to your Banc of California Business Online service at bancofcal.com using your previous login credentials.
- Your Business Mobile Banking App update with the Banc of California branding will be available. Please update the app at your earliest convenience on or after July 22.
- You will need to reestablish your financial management software. We will provide guides online to assist you.

Existing Pacific Western Bank Clients – Personal

STARTING NOW

- Become familiar with the Personal Accounts information included in this document.

BRANCH LOCATIONS

- You will have access to our full network of branches. A complete Banc of California branch listing will be available at bancofcal.com/locations on July 22.

ONLINE BANKING SERVICES

- Your rebranded Banc of California Personal Online services will be available beginning the morning of Monday, July 22.
- Log in to your Banc of California Personal Online banking at bancofcal.com.
 - Use your existing User ID and password.
- Review your statement delivery preferences, online alerts and account transfers.
 - Note: Going forward, mailed paper statements will incur a fee; please refer to the Schedule of Fees. To avoid being charged, please enroll in online statements and notices.
- We're pleased to offer access to Zelle®. Simply enroll within Personal Online banking.
- You will need to reestablish your financial management software. We will provide guides online to assist you.

MOBILE BANKING SERVICES

- Your Personal Mobile Banking App update with the Banc of California branding will be available. Please update the app at your earliest convenience on or after July 22.

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A high-angle photograph of a modern glass skyscraper. The top section of the building features a dark, metallic-looking band with the Bank of California logo on the left and the words "BANC OF CALIFORNIA" in large, white, three-dimensional block letters. The rest of the building is a grid of dark glass windows that reflect the surrounding city and sky. In the background, a cityscape with various buildings and greenery is visible under a bright blue sky with scattered white clouds. The overall scene is brightly lit, suggesting a clear day.

 **BANC OF CALIFORNIA**

REMAIN ALERT – FRAUD CAN HAPPEN TO ANYONE AT ANY TIME

HOW TO SPOT THE WARNING SIGNS OF THE MOST COMMON PHISHING SCAMS

In times of transition, anyone can be a target for phishing scams, where con artists impersonate a trustworthy figure, like someone from your bank. We understand the challenges that change can bring, and our mission is to empower you with the knowledge to protect yourself. Follow the tips below to help identify and avoid common phishing scams.



Mobile payment phishing signs

They suggest using a payment app (PayPal®, Venmo®, Zelle®, etc.) to settle an overdue payment or open a new account. They give you the option of making a mobile payment to yourself to prevent a fraudulent transaction.



Email phishing signs

Suspicious links that could be harmful; scare tactics, threats, pressure to comply from the email sender; typos and nonprofessional language and approach in the email.



Phone call phishing signs

A high sense of urgency; request for sensitive account details; caller ID “seems” correct (but can’t be trusted); getting an unexpected call from your bank...why?



Text phishing signs

A demand for a quick response; threats and high-pressure messages; request for account or personal information; embedded links to click.

**IF YOU
CAN SPOT THE
WARNINGS SIGNS,
YOU CAN AVOID
TAKING THEIR BAIT.**

QUESTIONS WE WILL NEVER ASK: YOU CAN BANC ON IT.

There are questions that Banc of California would never ask you, specifically regarding passcodes or personal identifiable information, nor would we pressure you to use a mobile payment app or make a fast decision.

Our goal is to help our clients succeed by providing customer solutions and unparalleled, personalized service. At the same time, we help you protect what you’ve built by providing timely information regarding cybersecurity.

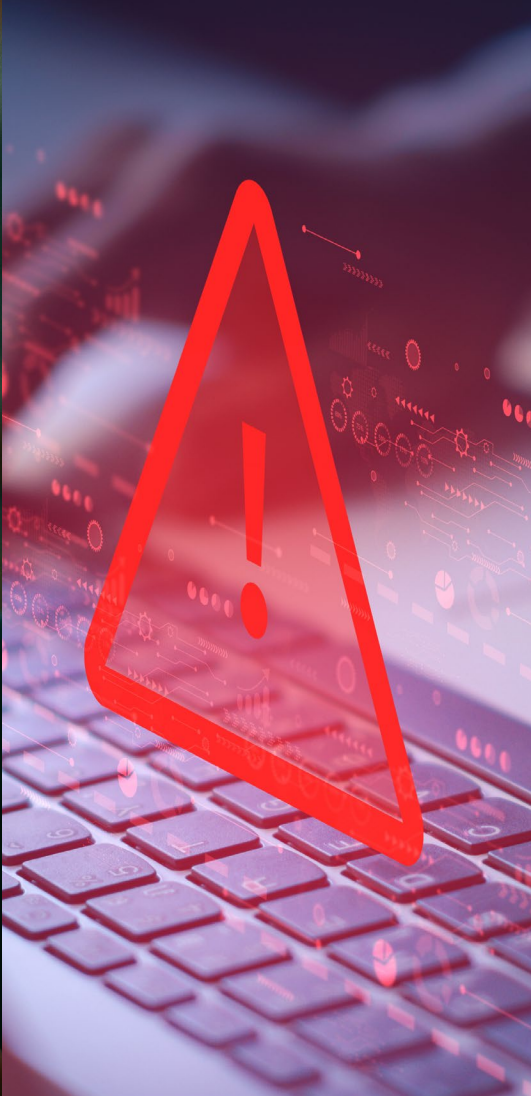
That’s the Banc of California Difference.

To learn more about how you can protect yourself and your accounts from fraud tactics, please visit: [bancofcal.com/business-insights](https://www.bancofcal.com/business-insights)



CYBERSECURITY TIP

If you think you have experienced a phishing attempt, follow our Fraud Alert guidelines immediately by calling **877-770-BANC (2262)**. We’re here to help protect your accounts and your money.





**BANC OF
CALIFORNIA**

TOGETHER **WE WIN**[®]

**CLIENT CARE FOR YOUR
PERSONAL & BUSINESS
ONLINE BANKING SUPPORT**

ClientCareCenter@bancocal.com

CLIENT CARE CENTER

Consumer Accounts and Services

877-770-BANC (2262)

Outside U.S. Call 949-236-5436

Monday–Friday: 8 a.m.–5:30 p.m. PT

Saturday: 9 a.m.–1 p.m. PT

BUSINESS ONLINE BANKING SUPPORT

Business Accounts and Services

Treasury Management Services

855-351-BANC (2262)

Outside U.S. Call 949-825-8991

Monday–Friday: 8 a.m. to 5 p.m. PT

HEADQUARTERS

11611 San Vicente Blvd., Suite 500

Los Angeles, CA 90049

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